

## Positive comments from customers - Quarter 1, 2025:

- This is a great organization, doing great things for kids
- The outcome with my kids, they were very nervous about going and what were they going to do, etc. But ultimately they can't wait to go now, and they are so excited to come home and tell me all they learned and fun tools to practice with their struggles.
- Rachana is wonderful with the kids and so nice! Really helped make my kids feel valued and heard.
- Give myself more grace
- Leanne mentioned that she was fairly new to the process. I think she did a great job. I have participated in many FCE's and she did an excellent job.
- Bobbie listens to my concerns and gives great advice.
- Using tools to remain calm
- Catching thoughts before spiraling out
- Feel supported and understood
- Our son has skills to handle himself when his anxiety is increasing.
- I'm more equipped to navigate difficult situations with boundaries, awareness of attachment, and healthy communication. This allows me to honor myself and others better, improving my quality of life in several ways
- More confidence to cope with what comes my way
- Increased energy and satisfaction
- I can think without a wave of negativity consuming my thoughts
- Higher confidence
- I felt very comfortable sharing my issues with Andrea and looking forward to my next session.
- Very nice job covering all areas! And for doing it with compassion for the youth and family as well as making sure parents also have the support needed. Thank you!
- Susan is always great!! Her examples for this session were spot on. Unintentional bias affects all of us in some way.
- I love learning about how to navigate stress/life.
- The presenter is just awesome, so knowledgeable and very engaging.

The Village is **so** grateful to receive this feedback from our clients!